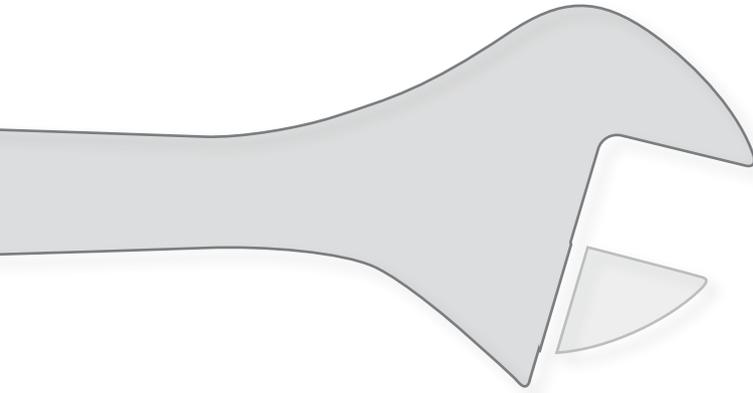


Aftermarket Services

Radyne Maintenance, Training, & Repair



RADYNE

An Inductotherm Group Company

Aftermarket Services

Radyne boasts the industry's most proficient team of field service engineers. From maintenance and support through to training, we offer a range of aftermarket services to maintain our customers' satisfaction.

Services Include

- 24/7 Maintenance and Support
- Spare Parts
- Preventive Maintenance
- Technical On-Site Support
- Field Service
- Equipment Recertification
- Equipment Refurbishment
- Equipment Training

24HR Rapid Response Service
800-236-8360
service@radyne.com



414-481-8360 • www.radyne.com

24/7 Maintenance & Support

We are committed to the success our customers, and that means minimizing downtime. For that reason, Radyne's service engineers are available 24x7 for maintenance and support services no matter where you purchased your equipment.

Spare Parts

Radyne maintains a stock inventory of thousands of hard to find and long lead time components. Parts are available for both our induction power units and machines. Replacement parts are available for most Radyne and other Inductotherm Group Companies induction heating installations.

Preventive Maintenance

Unscheduled downtime can impede production and have significant negative impacts on customer bottom line. In order to protect equipment investment our programs are tailored for each individual customer according to equipment environment, and percentage of usage.

Equipment Recertification

When purchasing from a third party, rest assured that Radyne equipment can be recertified. Through our Legacy Equipment Recertification Program, Radyne's service engineers ensure equipment is in proper working order and is in compliance with applicable practices. As an added bonus, our technicians are able to inform customers of critical updates specific to the equipment.

Remanufactured to exacting standards in our manufacturing facility, Radyne's refurbished equipment carries a 6 month warranty. Our refurbishment technicians evaluate equipment through a rigorous and comprehensive remanufacturing and testing process to deliver Radyne performance, quality, support and value.

- Custom Tailored Inspection by Radyne Service Engineers
- Regular Critical Update Information
- Future Equipment Support

Training Seminars

To ensure our customers get the most use out of our equipment, we have developed a series of training classes for our standard products. These extensive courses cover diagnostic techniques and component replacement procedures that enable customer personnel can efficiently troubleshoot and perform preventive maintenance.

Because customer needs differ, we also offer custom tailored training programs specific to customer equipment. Customized training classes are taught either at our facility or at the customer's location. These programs are designed to provide end-users with hands-on training, troubleshooting, diagnostic techniques and maintenance so as to maximize time and production.

Help your company minimize downtime by learning how to efficiently troubleshoot and perform preventative maintenance.

Program summary:

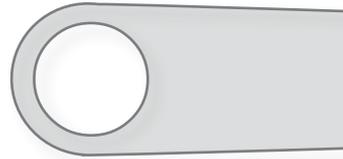
- Basics of induction
- Power supply orientation
- Special maintenance training techniques
- Load matching
- Troubleshooting
- Safety procedures
- How to check for common failed components

Committed to your success

We believe in building strong relationships.

As part of INDUCTOTHERM GROUP, Radyne Corporation is a world leading manufacturer of advanced induction and controlled atmosphere heating equipment; offering from general purpose, to full-turnkey systems for heat treating, annealing, brazing, bonding, soldering, coating, curing, and crystal growing for almost every industry sector.

Leveraging 68 years of experience, Radyne offers customers industry expertise, process engineering, induction equipment, service, and support all under one roof.



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Leading manufacturers of melting, thermal processing and production systems for the metals and materials industry worldwide.